

# Keeping essential services connected—every day and when it matters most

Private, secure communications infrastructure built for first responders, public agencies, and critical service providers.

From bushfire zones to urban disaster response, BAI keeps Australia's emergency services connected with resilient, mission-critical communications. We deliver proven expertise in managing complex networks with operational excellence, backed by our Australian-based operations and 24/7 Network Operations Centre in Sydney, ensuring local support, data sovereignty, and regulatory compliance.

## Public Safety Network In Leadership

For 12 years, we've provided operations and maintenance services for the NSW Public Safety Network, covering 550 sites across NSW and ACT. We consistently maintain 99.99% uptime while managing approximately 1,000 incidents monthly, operating one of the world's largest public safety networks and ensuring secure, 24/7 connectivity for more than 61 agencies.

## Broadcast Network heritage

Our expertise spans over 100 years of managed services for Australia's national broadcast infrastructure, supporting ABC and SBS operations across 745 transmission sites throughout metropolitan, regional, and remote locations. We maintain 99.9% uptime across all services while managing over 10 million alarms and resolving 40,000+ faults annually.

## Rapid response capabilities

Our solutions include Mobile Radio Assets (MRAs), Cells on Wheels (COWs), and backhaul recovery services to restore coverage fast—wherever it's needed. Our onshore Network Operations Centre monitors over 100,000 critical calls a day, proactively managing system health and security.

Whether it's a rural deployment or metro event, our secure communications and field services ensure emergency responders stay connected, coordinated, and capable of protecting lives and communities—no matter the scenario.

### Features



#### 24/7 network operations



#### Mobile and rapid deployment



#### Secure and reliable infrastructure



#### Cross-agency coordination



#### Field services expertise

### Benefits

Live monitoring and maintenance of over 65,000 radios and 100,000+ daily calls ensures public safety continuity.

Restore coverage fast with MRAs, COWs, and satellite backhaul during disasters or remote operations.

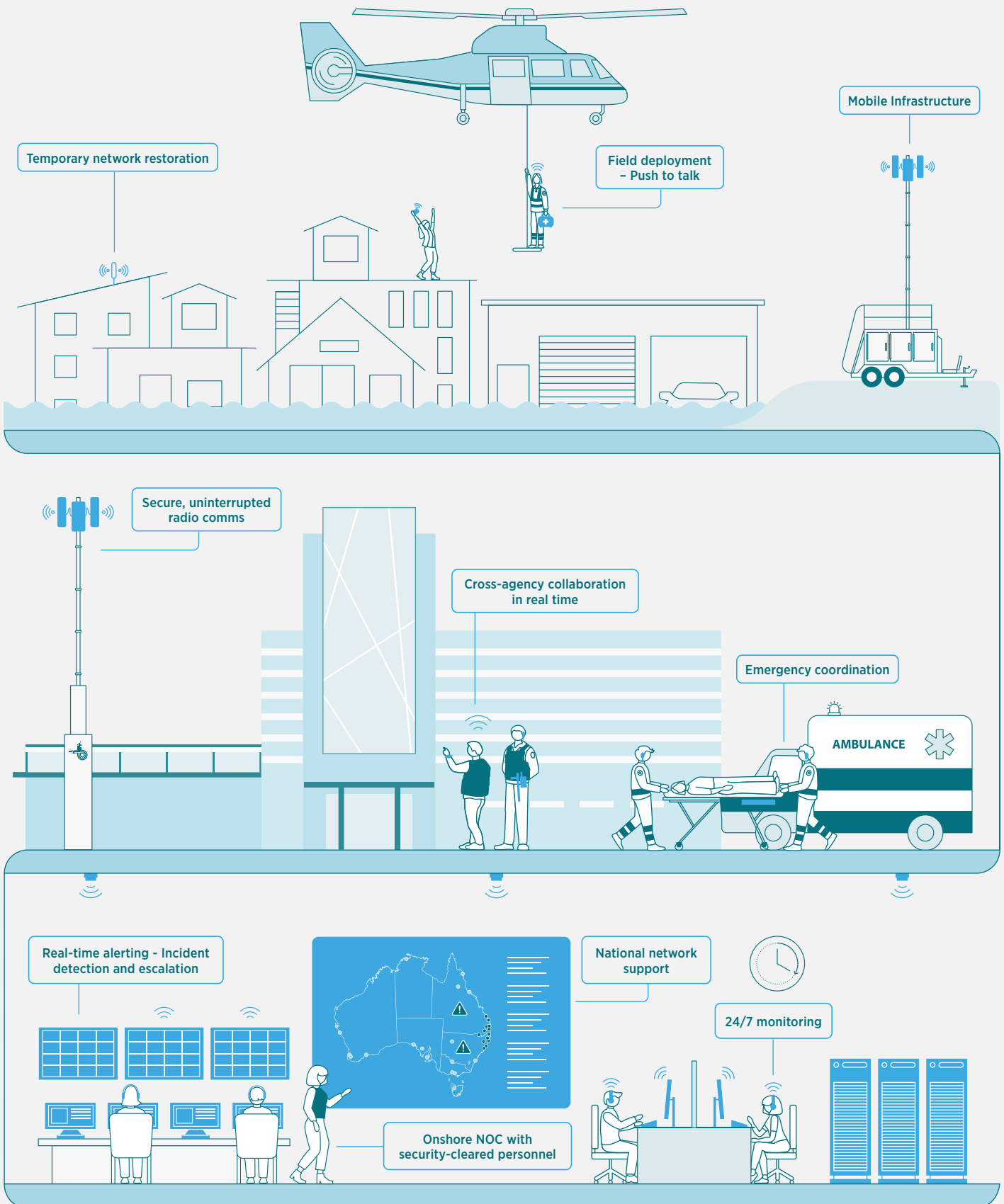
Onshore personnel with security clearance manage the network with disaster recovery protocols and redundancy systems.

Supports 61+ public safety agencies with seamless emergency response collaboration across police, fire, ambulance and more.

Ensure network resilience with trained technicians managing infrastructure in urban and remote environments.



# Keeping essential services connected



## Contact us

Discover how BAI's connectivity solutions can provide uninterrupted critical communications, accelerate incident response and protect your systems:

[baicomunications.com](http://baicomunications.com)



bai communications